Breana Johnson

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EXPERIENCE

New York Life Insurance Company | Software Engineer | Remote · · · · · · · · · · · · · · · · · · · 11/2024 – Present
- Craft responsive React interfaces, ensuring accessibility and design system alignment for cross-platform usability.
- Improved system performance by optimizing and integrating APIs, subsequently enhancing data exchange and application efficiency.
- Optimize performance and reliability through unit/integration testing, CI/CD pipelines, and test/behavior driven development.

Apple | Specialist | New York, NY · 10/2024 – 11/2024
- Built trust and drove product ownership by educating customers on Apple's ecosystem – leveraging purchase options, and services
- Optimized displays and customer flow to improve visual merchandising and customer satisfaction.
- Delivered tailored technical solutions to customers by matching their needs with product features and benefits.

Spotify | Software Engineer | New York, NY – Hybrid · 08/2023 – 02/2024
- Fostered cross-functional collaboration with global teams to develop and refine innovative features, enhancing project outcomes
- Applied UX design and illustration skills using Figma and Procreate to create wireframes, prototypes, and visual assets for user-friendly web components.
- Streamlined iterative development by incorporating feedback, optimizing workflows, and ensuring timely delivery.

Future Code | Software Engineering Fellow | New York, NY – Remote · · · · · · · · · · · · · · 05/2022 – 03/2023
- Mastered full-stack web development with HTML, CSS, JavaScript, and React through hands-on projects.
- Applied a collaborative approach to development through pair-programming, debugging, and test-driven development.
- Designed logos and full-stack apps, while facilitating team meetings and ensuring project alignment with technical goals.

Paintbucket | Senior Nail Artist & Product Designer | Brooklyn, NY · · · · · · · · · · · · · · 06/2018 – 07/2022
- Mentored and led a team of 8 nail artists, boosting customer satisfaction and revenue through targeted upselling.
- Designed nail products that secured retail placement in major outlets like Anthropologie, Urban Outfitters, and Amazon, significantly boosting brand visibility and sales.
- Enhanced brand presence by representing the company at exclusive pop-up events and collaborating on social media content.

CityMD Urgent Care Center | Receptionist | New York, NY · 06/2016 – 05/2018
- Optimized patient experience by handling insurance, copays, and authorizations while communicating schedule updates.
- Supported patients and providers by promptly addressing requests, showcasing strong communication and problem-solving skills.
- Managed medical records for hundreds of patients in a fast-paced emergency setting, ensuring accuracy and confidentiality.

Delaware State University | Dover, DE
Senior Resident Assistant · 05/2014 – 05/2016
- Oversaw the safety and well-being of over 400 residents and staff, ensuring a secure and supportive living environment.
- Facilitated conflict resolution and fostered community by creating a positive and inclusive atmosphere.
- Led and collaborated on successful student programs that enhanced campus life and engagement.

EDUCATION & CERTIFICATIONS

Delaware State University | B.S. in Psychology · 2016
Fullstack Academy | Software Engineering Certificate · 2022
Coursera x Google | User Experience (UX) Design · 2024

SKILLS

Programming Languages: Javascript/TypeScript | HTML | CSS
Front-end Technologies: React | Next.js | Redux
Back-end & Querying Technologies: Node.js | Express | PostgreSQL | Sequelize | GraphQL | Axios |
Developer Tools: Git/GitHub | Jest | React Testing Library | Beekeeper Studio | Insomnia
Design: Figma | Responsive Web Design | TailwindCSS | MaterialUI | Bootstrap | Procreate
Professional Tools: Google Workspace | Microsoft 365 | Slack | JIRA